

Review meeting on CLSS with CNAs on 20th October, 2016

by Joint Secretary & MD (HFA), Ministry of Housing & Urban Poverty Alleviation

Officials Present:

1. DS (HFA-4)
 2. Sh. Shanuj Gupta, DGM (P), HUDCO
 3. Sh. Manoj Deodhar, DGM (F), HUDCO
 4. Sh. Ashish Jain, Deputy Manager, NHB
 5. Ms. Nitika Krishan, Lead (AH&US), PMU
- NHB informed that the data of potential beneficiaries under CLSS has been uploaded on their web site. NHB was requested to provide a log-in ID to MoHUPA to peruse the uploaded data. Additional data of 0.43 lakh potential beneficiaries available in MIS database of MoHUPA will be handed over to NHB.
 - HUDCO informed that the list of potential beneficiaries has been provided to its Regional Chiefs for zone-wise promotion through bulk SMS. HUDCO was requested to provide the status of the same in the next meeting.
 - CNAs were requested to provide e-mail IDs of Nodal Officers of PLIs for the convenience of potential beneficiaries for uploading the same on MoHUPA website.
 - NHB is maintaining a call log register on the types of queries being addressed by its newly launched CLSS helpline. NHB was requested to track their follow up of resolution of queries and also contact a few selected callers for taking feedback.
 - HUDCO was also requested to maintain a call log register similar to NHB. Both CNAs were requested to maintain a column for occupation of callers in the call log register.
 - NHB was requested to urgently check the status of launch of CLSS loan product by SBI.
 - HUDCO informed that its Regional Chiefs are organising meetings with Chairmen of two PSBs associated with them i.e. Central Bank of India and Vijaya Bank for follow up on CLSS.
 - CNAs were requested to peruse the web sites of all PSBs to check whether information on CLSS has been uploaded. Details of such PSBs which have not, so far, uploaded CLSS details are to be made available to MoHUPA.
 - NHB was requested to resolve the issue of CLSS loan applications pending with banks in Jharkhand through its Zonal Office based on the details provided by HUDCO.