

Pradhan Mantri Awas Yojana Housing for All (Urban)

Management Information System (MIS) (https://pmaymis.gov.in)

Standard Operating Procedure (SOP)

on

Additon/Updation of Beneficiary's Death Certificate Details by ULB

Table of Contents

S.No	Title	Page No
1.	Introduction	3
2.	How to Addition/Updation of Beneficiary Death Certificate Details by ULB Login	4
3.	How to Accept/Reject request of Beneficiary Death Certificate Details by State Login	10
4.	How to Accept/Reject request of Beneficiary Death Certificate Details by Central Login	14
5.	REPORT 1: Current Status of Death Cases Reported	21
6.	REPORT 2: List of Beneficiary reported as DEAD	22

Addition/Updation of Beneficiary's Death Certificate Details by ULB under PMAY (U)

Introduction

Addition/Updation of Beneficiary's Death Certificate Details Module has been developed in PMAY (U) MIS to edit /update the legal heir details of the house after death of the actual beneficiary of the house. To Addition/Updation of Beneficiary's Death Certificate the following may be noted:

1-Before updating the legal heir details, the details of the beneficiary's family members should have been entered in PMAY (U) MIS.

2-The family member whose Aadhaar details are entered in MIS and age is more than 18 years, can be selected as a legal heir of the house.

3-For Updating legal heir details, after entering all the required details against legal heir, ULB should forward a request to SLNA. Who will validate the legal heir details, and forward the request to the Central Government and after accepting the request by Central Government the legal heir details will be updated in PMAY(U) MIS.

In cases wherein:

1: The details of family member who could be selected as legal heir are not updated in MIS at the time of entering survey details

2: The family member details are available in PMAY (U) MIS, but their Aadhaar details are not available

How to Addition/Updation of Beneficiary's Death Certificate Details by ULB

Step-by-Step Process

Step 1: Open PMAY (U) MIS System at <u>https://pmaymis.gov.in/</u>.

Step 2: On home page click on PMAY MIS button.





Step 3: Once user the clicks on PMAY MIS button, system will open PMAY (U) MIS login page.

Step 4: On the Login Screen, Please enter a valid ULB User-ID, password and captcha code and then click on login button.



Step 5: On successfully login of ULB, the system will display home page of ULB. On Menu there is an option **"Add/Update Beneficiary Death Certificate Details by ULB"** under "Beneficiary" Tab.



Step 6: Once ULB selects the "Add/Update Beneficiary Death Certificate Details", the system will display screen as under.

Step 7: On screen, the ULB is required to enter beneficiary code and click on the "**Show**" button.



Step 8: After entering the beneficiary code and clicking on show button, system will display mentioned status in two grids showing details of beneficiary and family

details of beneficiary as submitted by ULB during beneficiary attachment in PMAY(U)-MIS.

The following details will be shown under grids:-

 Beneficiary detail (as per the information entered by the ULB) - In this grid, system will display Survey



code, Beneficiary code, Name, Father's name, Gender and Religious as already entered in the project Annexure.

2. Beneficiary's Family Detail as per format 4A or 4B (as per the information entered by the ULB) in MIS - In this grid, system will display Name, Relation, Gender, Age, Aadhaar No, Other ID Type and Other ID no. of Family Member.

Step 9: In beneficiary's family details grid, there is an option 'select'. Using select option, ULB has to 'select' one family member as a legal heir of the house. While selecting the family member please note that:

1-Before updating the legal heir details, the details of all beneficiary's family members have been entered in PMAY (U) MIS.

2-The family member whose Aadhaar details are entered in MIS and age is more than 18 years, can be selected as a legal heir of the house.

In cases where:

1: The details of family member who could be selected as legal heir are not updated in MIS at the time of entering survey details

2: If family member details are available in PMAY (U) MIS, but their Aadhaar details are not available

In such cases, to "Add/Update Beneficiary's Death Certificate Details" by ULB, it has to either add or edit family member details in MIS by selecting option Add/Edit Beneficiary's Family Details under 'Beneficiary' tab.



SOP of Death Cases

After entering the details of family members the ULB will click on "Save" button in MIS. Thereafter, family member details will be available for selecting legal heir of dead beneficiary.



Step 9: Addition/Updation of Beneficiary Death Certificate Details: -After selecting **"select"** option by ULB, the system will allow it to edit the legal heir details against dead beneficiary in MIS.

Step 10: ULB should enter following mandatory fields :-

- 1. Name as per Aadhaar
- 2. Gender
- 3. Father's name
- 4. Age
- 5. Mobile No.
- 6. Aadhaar no.
- 7. Whether Person with Disability (Yes or No)
- 8. Marital Status (**from** dropdown list)
- 9. Bank Name (from dropdown list)
- 10. Bank state (from dropdown list)
- 11. Bank city (from dropdown list)
- 12. Bank branch (**from** dropdown list)



- 14. Employment Status (from dropdown list)
- 15. Average monthly Income (in Rs.)
- 16. Upload Photo of family member (New Beneficiary) in jpg/jpeg format
- 17. Death Certificate of Old beneficiary in pdf format
- 18. Death Certificate no.
- 19. Date of Death

Step 15: After entering all the above details (from serial No. 1 to 15), the ULB needs to upload the photo of legal heir as a new beneficiary against the dead beneficiary.

While uploading image of legal heir, please note that:

- 1. Image should be in jpg/jpeg format,
- 2. Size of image should not be greater than 100 kb.



Step 16: After uploading image, ULB uploads Death certificate of old beneficiary in pdf format and enters Death certificate no and Date of Death.

Step 17: After entering/updating all desired fields, ULB should take the following necessary steps:

 Save as Draft: To save the entered details. In this case, User will be able to edit details of beneficiary entered in PMAY(U) MIS till selection of "Save and forward button".



- **1- Save and forward:** The ULB will not be able to edit or change any of the details once it has forwarded the same for State level approval..
- **3- Cancel:** To close the screen

How to Accept/Reject request of Beneficiary's Death Certificate Details by State Login

Step 1: On successfully login of State, system will display home page of SLNA.



Step 2: On Menu there is an option "Approve/Reject Beneficiary reported as Dead" under "Admin" Tab.



Once SLNA selects/Clicks on **Approve/Reject Beneficiary reported as Dead** button, the system will display the screen as mentioned below.

SOP of Death Cases

Step 3: After selecting the city name from drop down list, the user will select **Show** button to view all the requests forwarded by ULBs. The System will display the List of Pending request with the details of Beneficiary Name ,Beneficiary Code ,Gender, Mobile No ,Death Certificate number and Date of Death.



Step 4: After selecting the "**Preview**" button the user can preview the request forwarded by ULB as per screen below.



Step 5: The SLNA can download the Death certificate to validate details entered by ULB. After validating details,

SLNA can take the following decisions:



- **Approve:** To approve the request. After selecting this button, request will be forwarded to the Central Government.
- **Reject:** To reject the request with rejection reason in Remarks. After selecting this button, request will be returned back to the ULB.
- **Cancel:** To close the screen.

Step 6: If SLNA approves the request, the message for confirmation (Are you sure, Do you want to approve it?) will be displayed on the screen.

Step 7: After clicking **OK** on confirmation message by SLNA, the message for **Record Approved Successfully and forward to Central** will be displayed on the screen.



How to Accept/Reject request of Beneficiary Death Certificate Details by Central Login

Step 1: On successful login by the Central login, system will display the home page. In the Menu there is an option "Approve/ Reject Beneficiary Death Certificate Details" under "Admin" Tab to enter details to Approve/Reject request raised by SLNA



Step 2: After selecting State name and city name from drop down list, User will select **Show** button to view all the requests forwarded by city of respective State. System will display the List of Pending requests with the details of Beneficiary Name, Beneficiary Code, Gender, Mobile No, Death Certificate no and Date of Death.



SOP of Death Cases

Step 3: User will click the "Select" option .After which the user can preview the request forwarded by SLNA as per the screen below.



Step 4: User after validating details can take the following decisions:

Home Decision on PMRU Scrute	ny Raport + Annexum + HEAPuA + AIP + CBT + Finan	ial Component + DET Report + PMAY (Urba) Awarda * 🚥 Roport * Other * Admin * Downlo		
	Approve' Reject Beneficiary Death Certificate Details				
	State Name : Utter Prodesh		City Name : All City 🔹		
		U	hos Carcel		
	S.No City Nama Survey Code 1 Allahatsad 6223		Name Father Name Gender Babita Gupta Test F	Aashaar No. Funale waxay 638882 Belent	
	Beneficiary Death Certificate Details				
	Name of Head of the Family :	Babita Gupta	Gender:	Fense •	
	Father's Name :	Test	Age of Head of the Family	37	
	Mobile No.:		Aadhar Card No. :	*****63682	
	Other ID Type :	Select (D Type *			
	Whether Person with Disability :	Yes No	Marital Status :	Marred *	-
	Bank Name :		Bank State :	Uter Pracesh *	
	Bank City:	Alahabad *	Bank Branch Name :	ALLAHVARAD CANTONNENT *	
	Bank Account No. :			SBIN0003166	
	Employment Status	Self Employed	Average monthly income of household E	1500	
	Death Certificate No. :	UPati 123	Date of Death :	01050019	
		Δ			10
	Uploaded Head of Family Photo :	A .	Uploaded Death Certificate :	Download Death Certificate	
	Remarks :				1
		Approve	Reject Cancel		
			and the second	LI THE LEADER	
	Winistry of Housing and Urban Affairs			Design and Developed by NIC WoHUA Divison	
					-

- **1- Approve:** To approve the request. After selecting this button, the details against dead beneficiary will be replaced by her/his legal heir.
- **2- Reject:** To reject the request with rejection reason in Remarks. After selecting this button, request will be returned back to ULB.

3- Cancel: To close the screen.

Step 5: If Central approves the request, the message for confirmation (Are you sure, Do you want to approve the record?) will be displayed on the screen.



Step 6: After clicking OK on confirmation message by Central, the message "Record updated successfully" will be displayed on the screen.



Reports on 'Addition/Updation of Beneficiary Death Certificate Details' Module in PMAY(U) MIS:

REPORT 1: Current Status of Death Cases Reported by ULB/ State/Central



Step 2:- On clicking "Current Status of Death Cases Reported by ULB/ State/Central", system will display screen.



Step 3: Once ULB selects State and City from drop down lists and clicks on **SHOW** button, system will display city wise status of total applications of death cases under all Logins of ULB, State and Central. Report will display ULB wise, State wise and Central wise approved, pending, rejected counts of applications on death cases as per below screen.

Step 4: Once the ULB click's on City name, system will display List of all Beneficiaries Death Case of the selected city reported by ULB as shown in screen below.



Note

1. ULB|STATE|NMMU Status: A[Approved], P [Pending], R [Rejected]

2. Blue Colored row indicates that the requests have been approved by ULB, STATE and Central

3. Yellow Colored row indicates that the requests have been approved by ULB but pending at STATE level

4. White Colored row indicates that the requests have been pending at ULB level.

State Name : U	ttar Pradesh		City Nan	ne : Allahabad			You a	are Login	as : Al	LDHFA								Logout
🕴 Sunvay Data 🗸	Annexure 7	I+ Beneficiar	y • Revision of Projec	t* MPR* /	Molment Letter +				Fin. Cor	nponent • Awa	rds 🐟	Repo		filine Dala		n Data +	Admin -	Down
	Current Stati		ses Reported by ULB	STATE NMN Uttar Pradesi			s	ielect Cit	ty	Allahat	ad		•					
	List of Ben	eficiaries Dea	th Case, Reported by	ULBISTATEINN	MU	Show	Can	cel	>.		-		_				_	
	S.No		Beneficia		Beneficiary Nan	e Father	Name	Gender	r Age	Death Certific	ate Deat	h Date		State Ni Status St	Sta	tus		
	1	Allah	abad 0980108	68014600019	Hori Lal	Ма	itaru Lal	01	32	1234567	B 01-0	15-2019	A	A	A Vie	211		
	2	Allah	abad 0980108	68014600021	Rita Devi	m	ieva lal	02	38	up/ald/12	3 28-0	4-2019	A	A	A Vie	m		
	3	Allah	abad 0980108	68015000016	Arti Devi	SHYA	M JI SONI	02	27	up/ald/15	9 08-0	4-2019	A	A	A Vie			
	4	Allah	abad 0980108	68015600014	Gita Devi	ch	ihedi lal	02	33	up/ald/asknag	ar/123 03-0	4-2019	A	A	A Vie	w H		
	5	Allah	abad 0980108	68015700007	MOHAMMAD AFT	AB	Aftab	01	33	up/ald/12	3 10-0	4-2019	A	Р	Vie	207		
	6	Allah	abad 0980108	58020900079	RAKESH NISHA	D	asdf	01	35	asdf/54	06-0	15-2019	P		Vie	w		
	• 2.		MU Status : A [Approvindicates that the rec				E and NMN	NU	1	Ĩ			-	- The second	1 2 3			
					U	.8			State	8		NM	4U					
		S.No	City Name	Total Application	Pending	Approved	Pending	Apj	proved	Rejected	Pending	Арр	roved F	Rejected				
		1	Allahabad	6	1	5	1		4	0	0		4	0				

SOP of Death Cases

Step 5: After clicking on view, system will display current status of action taken by ULB/State/Central along with action Dates and Remark (if any).

Name : Uta	ar Prade	sh			City Name	: Allahabad			You ar	e Login as : ALI	DHFA							
ny Data •	Arress	eite	Benefician	y• Ress	nolPajed	NER A	Adment Letter	HENRIA	AP+ 0	81• An.Com	ponet.• Av	at 😐 🤉	Rapo	n• 0	Tine Di	B •	Cilizen Data +	Admit
-°	urrent S	tatus o	of Death Ca	ses Report	ed by ULB	STATE NWM	U											-
			Sele	ct State :		Uttar Pradesh		-	Se	ect City	Alata	bat		,				
	lietaf	Zanafi	initriae Dati	h ('sea Da	noted by 11	BISTATEINM	2/	Show	Cano							;		
						-ols working					5			1000	100		-	
	5.	No C	City Name		8		STATUS C	F ALL ACTIO	IN TAKEN B	BY ULB STATE	Death Certifi NMMU	eta	Ψ.	ULB Status			Sates	
		1	Allaha	bəd	TAKEN BY		URRENT STATU	5 ACTION	DATE	REMARK			019	A	A	A	Yex	
		2	Allah	ibəd	ULB		coroved	05-05-2		ALTIMAN			019	A.	A	A.	Vev	
		3	Allaha	ibad	STATE		pproved	05-05-0		-			019	A	A	A	View	
		4	Allaha	ibad	MM		pproved	16-05-3	559	-			019	A	A	A	View	
		5	Allaha	ibad			2003	10000	2215	-			019	A	P		View	
		6	Allaha	ibad	098010858	020900079	RUXESH MS	440	зđ	01 35	asd/5	05-05	-2019	P			View	
	• 2			indicates t	nat the requ		ing], R [Rejer en approved b		E and NWW	U	-	T	1 march	-		Non and the		
			3					JLB		State			NM	48				
			5.No	City Name		Total Application	Pending	Approved	Pending	Approved	Rejected	Pending	105	roved A	kejecter	-		
			1	40	habad	6	1	5	1	4	1	0		4	1			

ite Name : U	ttar Pra	idesh		City Nan	e : Allahabad			You an	e Login as : AL	DHFA						•	Logost
unxay Data •	Arre	ure 77 -	Beneficia	y + Raison of Projec	te MARe J	Volment Letter +				ponent • Av	ank 🧒 🔹		0110		Officen Data		
1.2	Curren	at Classic	of Danis Co	ses Reported by ULB	-												
	Culler		or Departure	ses reputes by orb	l sovie l mun												
			Sei	ct State :	Uttar Pradesi	1		Se	lect City	Alaha	bad						
			Enterine Pro-	to Cases Descented built			Show	Cance	1					1			
	List	or bene	iciaries Dea	h Case, Reported by	ULBISTATEINA	INU -		11				•	and less	-	-		
		S.No	City Name	8		STATUS OF	ALL ACTIO	N TAKEN B	Y ULB STATE	Death Certifi NMMU	ots	the l	LB Sta tatus Sta	te NMI tus Stal	Cahis		
		1	Allah	ibad TAKEN E	R C	CURRENT STATUS	ACTION	DATE	REMARK			019	A 4	A A	View		
		2	Alah	ibad ULB		lpproved	05-05-20	119				019	A A	A A	View		
		3	Allah	STATE	2	ending						019	A . A		0 0000		
		4	Allah	NVPIU								019	A 4	1	2 200		
		5	Allah									019	A	2	Vien		
		6	Allah	ibad 0980108	68020900079	RAKESH MISHA	0	xđ	01 35	asd/5	05-0	5-2019	P		View		
	Not				-												
				AU Status : A [Approv indicates that the req		1000 CO. 000		and NIMI									
	-City	Wise Li	st of Death C	ase Report								The second	. 18				
						U	LB		State	1		NMM		ł			
			S.No	City Name	Total Application	Pending	Approved	Pending	Approved	Rejected	Pending	Appro	ved Reje	cted			
			1	Allahabad	6	1	5	1	4	0	0	4	0				

REPORT 2: List of Beneficiary reported as DEAD

Step 1: User will select report **"List of Beneficiary reported as DEAD"** under "Beneficiary Report" section of report of **"beneficiary**" Tab.



Step 2: Once the User selects report "List of Beneficiary reported as DEAD" the

system will display the grid showing updated details of legal heir against dead beneficiary such as beneficiary Code, Beneficiary Name, Gender, Age, Father Name , Date of Death, Death Certificate No and Death Certificate (with download option).



SOP of Death	Cases
--------------	-------