



Ministry of Housing and Urban Affairs  
Government of India



# National Workshop for MASTER TRAINERS on

**a**ngikaar- A Campaign for Change Management

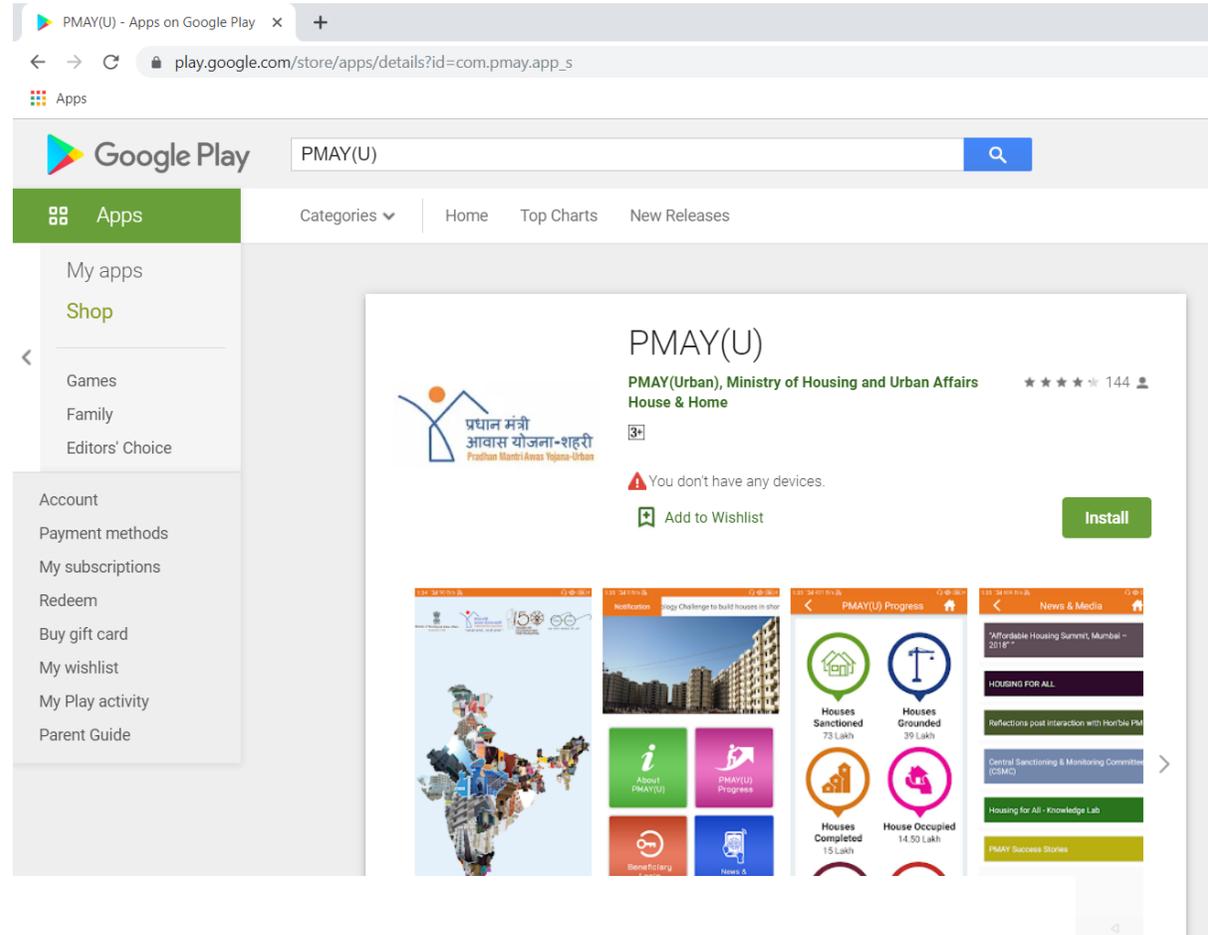
5 September 2019



# PMAY (U) Mobile App

angikaar  
Person  
download  
mobile  
either from Google Play  
Store or iOS APP Store.

Resource  
(ARP) can  
**PMAY(U)**  
application



## Google Play Store

[https://play.google.com/store/apps/details?id=com.pmay.app\\_s&hl=en](https://play.google.com/store/apps/details?id=com.pmay.app_s&hl=en)

## Apple App Store

<https://itunes.apple.com/in/app/pmay-urban/id1454478722?mt=8>

# PMAY (U) Mobile App

The screenshot displays the 'Apps' section of the PMAY (U) mobile application. The interface is divided into a sidebar menu on the left and a main content area on the right.

**Sidebar Menu:**

- My apps
- Shop
- Games
- Family
- Editors' Choice
- Account
- Payment methods
- My subscriptions
- Redeem
- Buy gift card
- My wishlist
- My Play activity
- Parent guide

**Main Content Area:**

**Categories** ▾ | Home | Top Charts | New releases

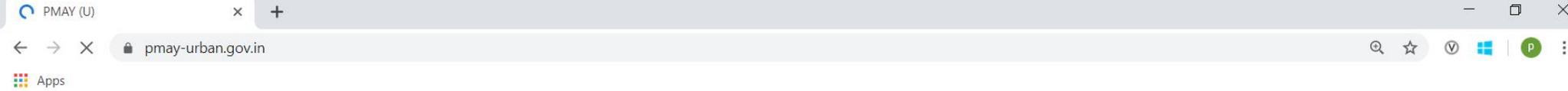
**WHAT'S NEW**  
Functionality Enhancements.

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**ADDITIONAL INFORMATION**

<b>Updated</b> 4 September 2019	<b>Size</b> 6.4M	<b>Installs</b> 50,000+
<b>Current Version</b> 2.1	<b>Requires Android</b> 4.4 and up	<b>Content Rating</b> Rated for 3+ <a href="#">Learn More</a>
<b>Interactive Elements</b> Users interact, Shares location	<b>Permission</b> <a href="#">View details</a>	<b>Report</b> <a href="#">Flag as inappropriate</a>
<b>Offered By</b> PMAY(Urban), Ministry of Housing and Urban Affairs	<b>Developer</b> <a href="#">Visit website</a> <a href="mailto:dirhfa1-mhupa@gov.in">dirhfa1-mhupa@gov.in</a> <a href="#">Privacy Policy</a> Mr. R. K. Gautam Designation: Director (MoHUA) Phone:+91-11-23063266, +91-0950006507 (from 0000	

# [www.pmay-urban.gov.in](http://www.pmay-urban.gov.in)



PMAY(U) Awards 2019!

Sign In



HOME



PMAY(URBAN)



PROGRESS



IEC



KNOWLEDGE LAB



PMAY(U) Awards



angikaar



PMAY (U) MIS



GHTC-INDIA



CONTACT US



FAQ



Launch  
29<sup>th</sup> Aug 2019



Training  
1<sup>st</sup> Aug - 30<sup>th</sup> Sep 2019



City Level Launch  
02<sup>nd</sup> Oct 2019

Campaign  
3<sup>rd</sup> Oct - 09<sup>th</sup> Dec 2019

Culmination  
10<sup>th</sup> Dec 2019



## Orientation

for angikaar Resource Persons, SLTC/CLTCs, ULB and nominated staff of other departments



## Awareness Camps

Disseminating key messages, Street plays, puppet shows, posters, leaflets, vehicle announcements etc.



## Door to Door Campaign

Door to Door awareness campaign on schemes & services along with Need Assessment



## Celebrations

Key messages, speeches & distribution of Awards, issue of certificates to students and volunteers



## Outcome & Feedback

Qualitative and Quantitative indicators, IVRS, Tele-calls & Survey

**Angikaar - A Campaign for Change Management**

# PMAY (U) Mobile App



Thu Sep 05 2019 01:07:16 GMT+0530 (India Standard Time)

Hello , centeradmin



Dashboard

Designations

All Staff Members

Beneficiaries

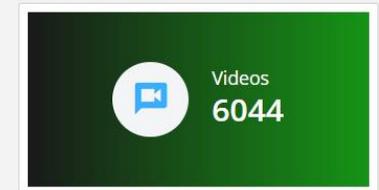
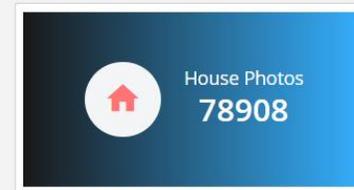
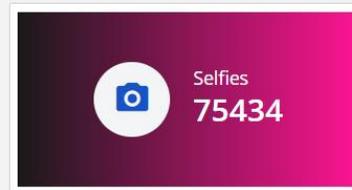
CMS >

Message Broadcast >

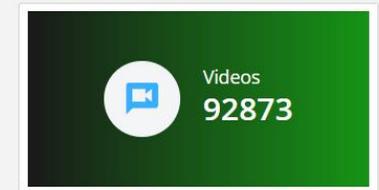
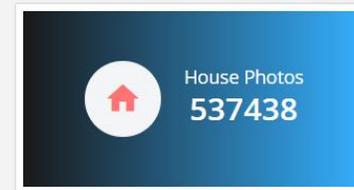
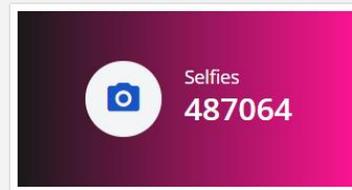
User Logs

Reports >

## CENTER DASHBOARD



## STATE DASHBOARD



# Angikaar module in PMAY (U) Mobile App



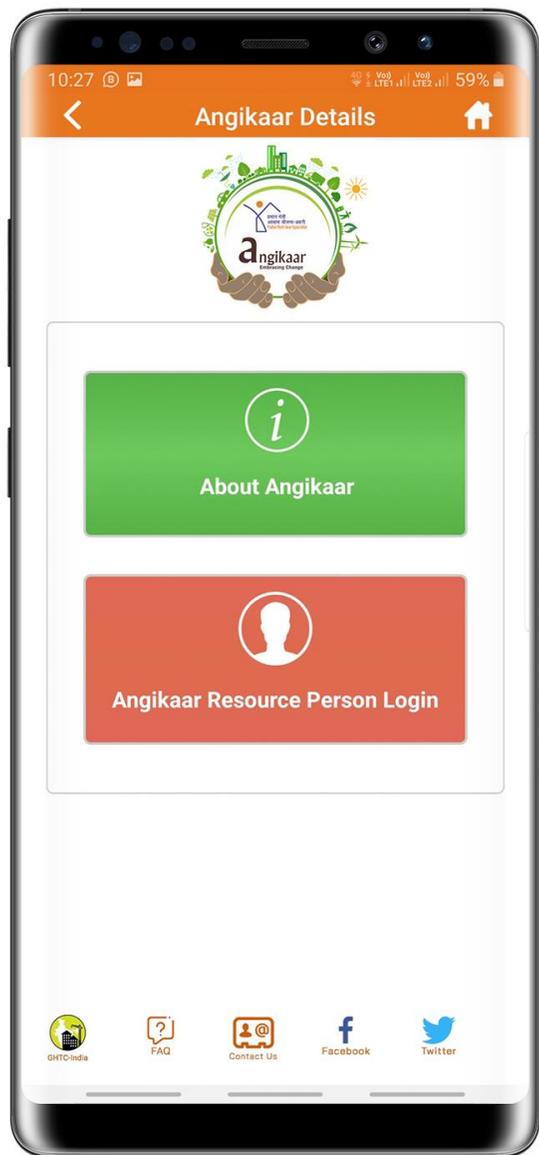
angikaar module in PMAY (U) mobile app will enable angikaar Resource Persons (ARPs) to **capture Need Assessment of PMAY (U) Beneficiaries** during the door-to-door survey.

This app works in **tandem on real time with the Ayushman Bharat and Ujjwala schemes to check eligibility and provide benefits under the scheme to PMAY(U) beneficiaries.**

The App will also capture **geo-attributes alongwith photos of beneficiary** during assessment.



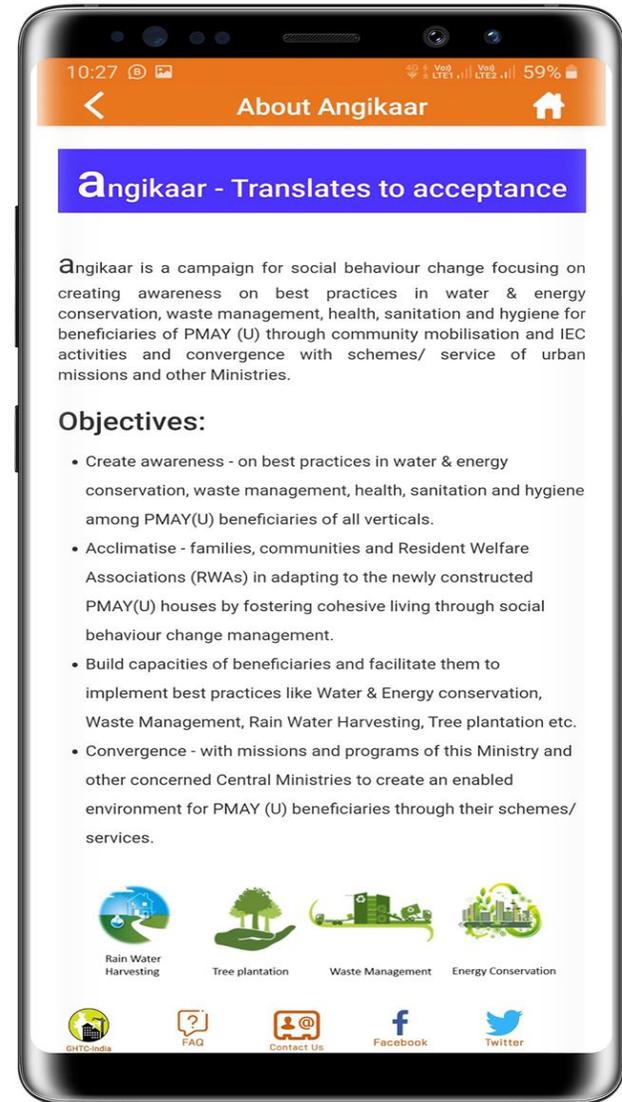
# Angikaar module in PMAY (U) Mobile App



Apart from this the **need assessment** will also capture the gap of services which will **facilitate APR** to create **awareness on best practices** of waste management, water and energy conservation, environment protection and sanitation & hygiene.

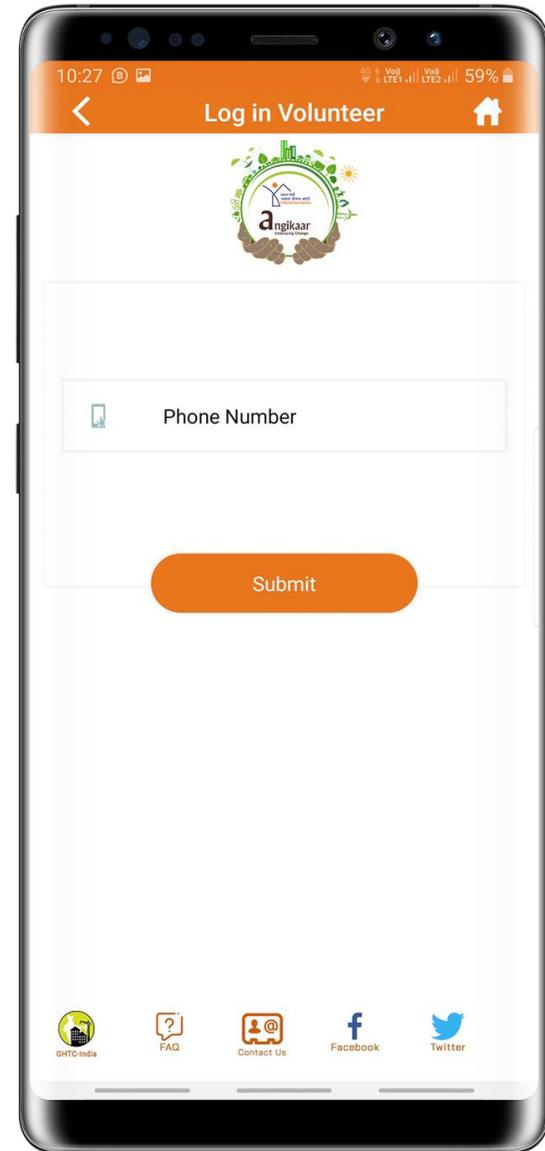


# Angikaar module in PMAY (U) Mobile App

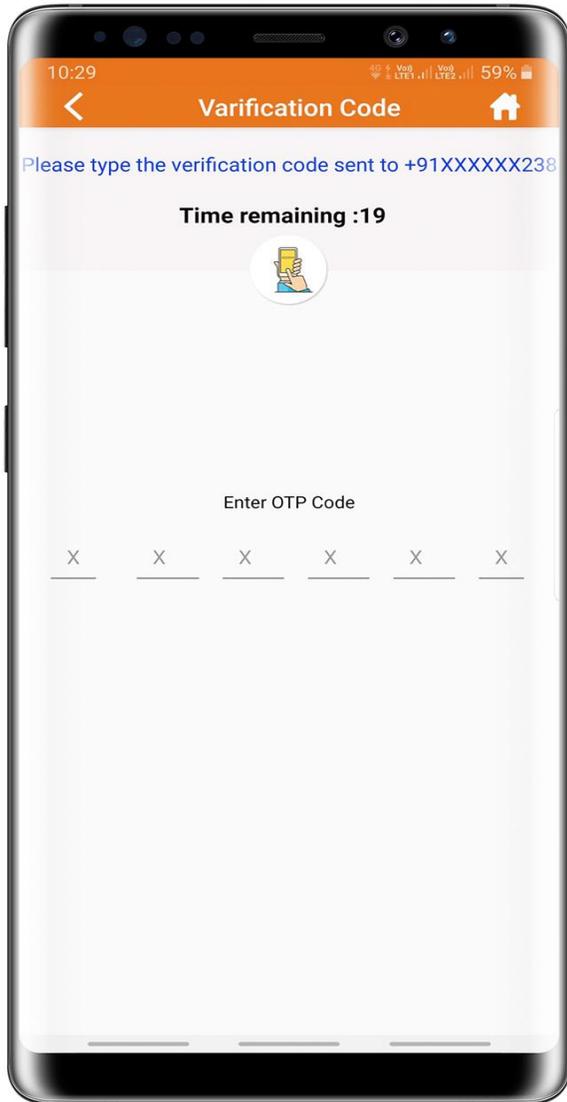


# ARP LOGIN

ARP clicks on **angikaar button** and enters his/her mobile number as registered in PMAY(U) MIS system by ULB officers.

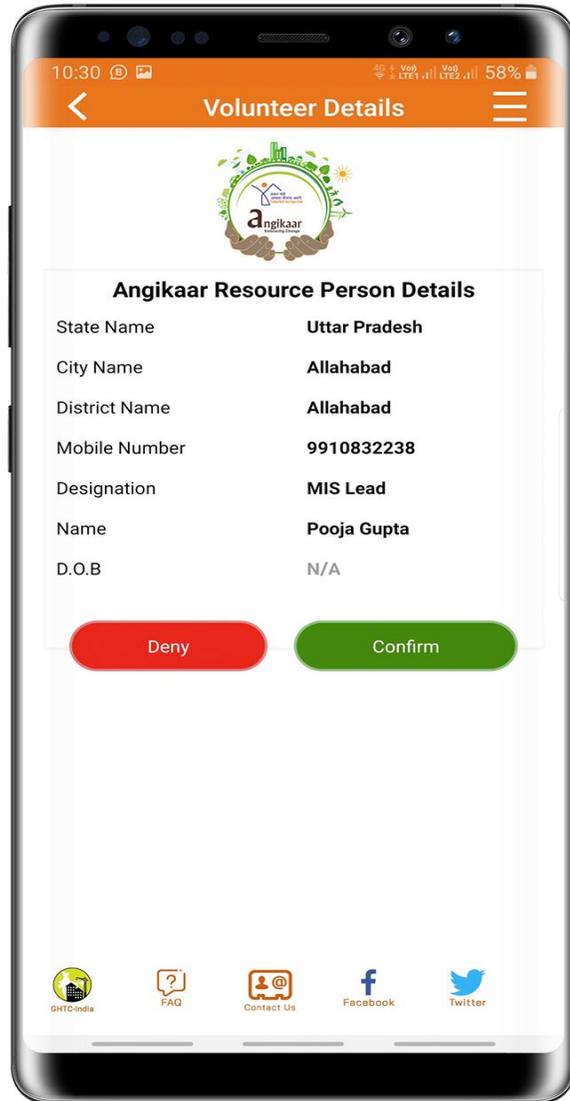


# ARP LOGIN



- If entered mobile number is registered in PMAY(U) MIS system by ULB, then ARP will receive an OTP code on his/her entered mobile number.
- After successful validation, mobile application will display the screen to enter OTP code.

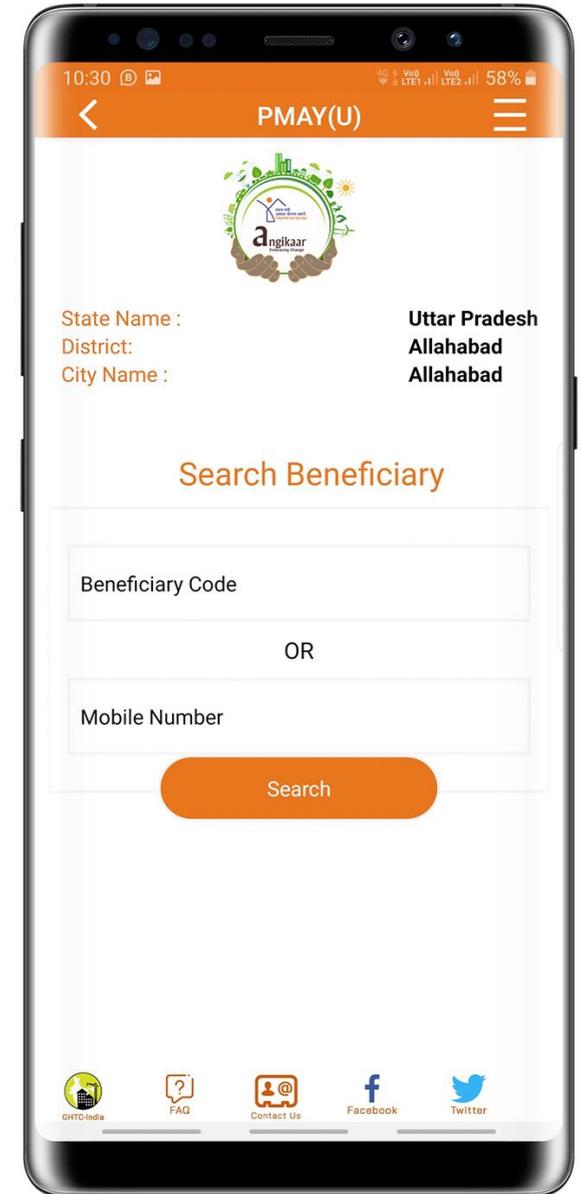
# ARP LOGIN



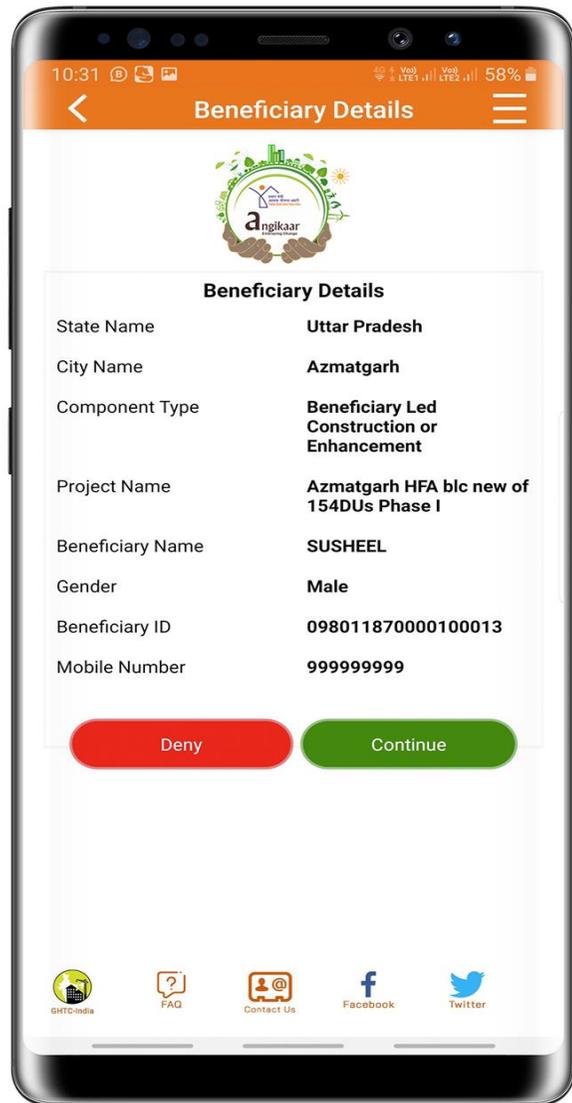
After entering correct OTP, mobile application will display details of ARP as registered in PMAY(U) MIS alongwith an options for ARP to either click on CONFIRM or DENY.

# PMAY(U) Beneficiary SEARCH IN CITY

If ARP click on CONFIRM button, then mobile application will allow ARP to search beneficiary of his/her CITY/ULB by entering Beneficiary ID or Mobile number as registered in PMAY(U) MIS system.



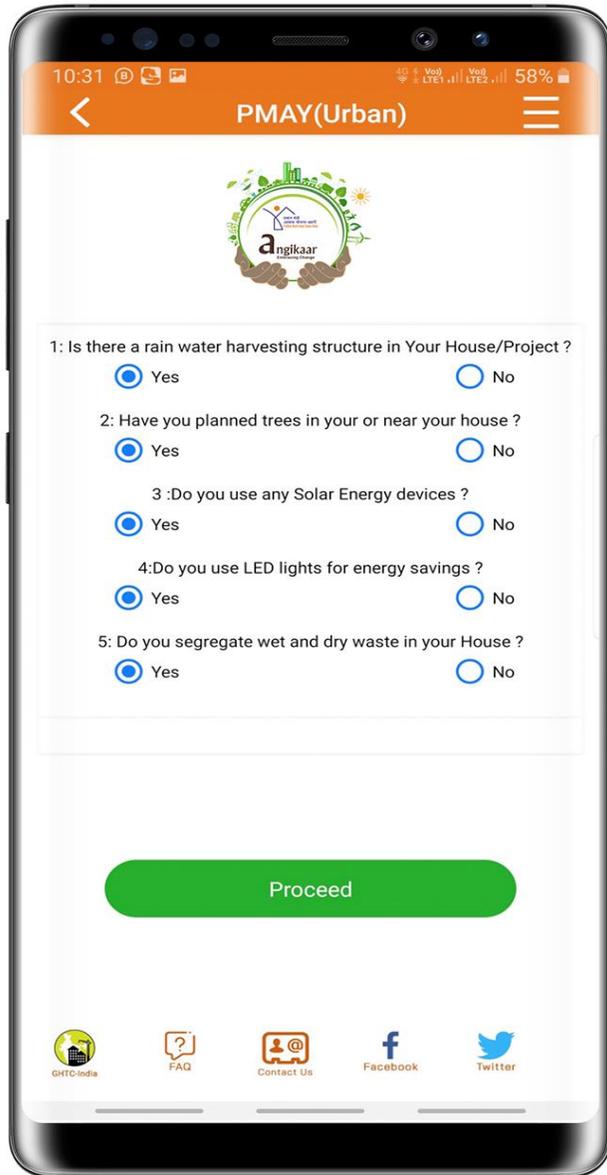
# PMAY(U) Beneficiary SEARCH IN CITY



After entering of **correct beneficiary ID or mobile number as registered in PMAY(U) MIS**, mobile application will display details of searched beneficiary as registered in PMAY(U) MIS system like:-

- **State Name**
- **City Name**
- **Mission Component**
- **Project Name**
- **Beneficiary Name,**
- **Gender**
- **Beneficiary ID**
- **Mobile Number**

# NEED ASSESSMENT FORM



The screenshot shows a mobile app interface for PMAY(Urban). At the top, there is a status bar with the time 10:31 and battery level 58%. Below the status bar is a navigation bar with a back arrow, the text 'PMAY(Urban)', and a menu icon. The main content area features a circular logo with the word 'Angikaar' and a house icon. Below the logo, there are five questions, each with 'Yes' and 'No' radio button options. The 'Yes' option is selected for all questions. At the bottom of the form is a green 'Proceed' button. The bottom navigation bar contains icons for 'GHTC-India', 'FAQ', 'Contact Us', 'Facebook', and 'Twitter'.

10:31 58%

PMAY(Urban)

Angikaar

1: Is there a rain water harvesting structure in Your House/Project ?  
 Yes  No

2: Have you planned trees in your or near your house ?  
 Yes  No

3 :Do you use any Solar Energy devices ?  
 Yes  No

4:Do you use LED lights for energy savings ?  
 Yes  No

5: Do you segregate wet and dry waste in your House ?  
 Yes  No

Proceed

GHTC-India FAQ Contact Us Facebook Twitter

At the middle of the screen, mobile app will display 5 questions related to **Need Assessment Form** as mentioned below:

a) Is there a **Rain Water Harvesting Structure** in your house/project?

b) Have you **planted trees** in your house or near your house?

c) Do you use any **Solar Energy devices**?

d) Do you use **LED lights** for energy saving?

e) Do you use **segregate wet and dry waste** in your house?

On successful entering the answers of above mentioned questions, ARP will click on **PROCEED** button.

# NEED ASSESSMENT FORM

6:22 75%

Assesment Form

BENEFICIARY DETAILS

098010868013200069  
VINOD

NEED ASSEMENT

AYUSHMAN BHARAT

UJJAWALA YOJANA (LPG)

UPLOAD PHOTO

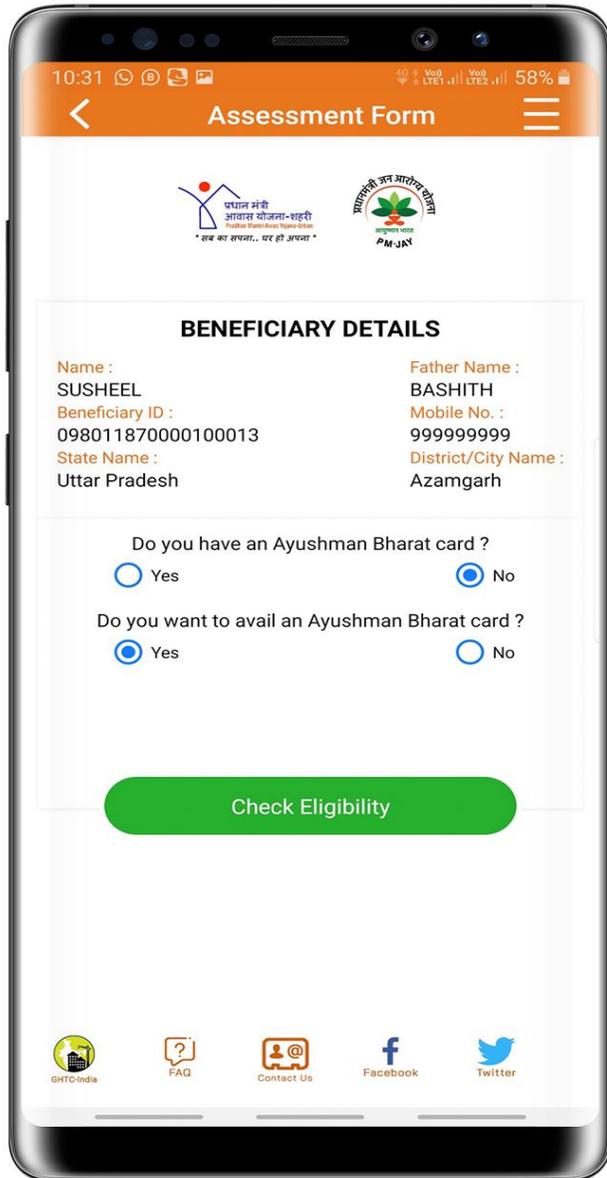
Submit

GHTC-India FAQ Contact Us Facebook Twitter

Mobile application will display schemes options/tabs i.e.

- 1. Ayushman Bharat,**
- 2. Ujjwala Yojana**
- 3. Upload Photo.**

# Ayushman Bharat(PM-JAY)



10:31 58%

Assessment Form

पद्मान मंत्री  
आयुष्मान योजना-राष्ट्रीय  
Pradhan Mantri Jan Arogya Yojana  
\* सब का साथ... पर ही अग्रसर \*

आयुष्मान भारत  
PM-JAY

**BENEFICIARY DETAILS**

Name : SUSHEEL	Father Name : BASHITH
Beneficiary ID : 098011870000100013	Mobile No. : 9999999999
State Name : Uttar Pradesh	District/City Name : Azamgarh

Do you have an Ayushman Bharat card ?

Yes  No

Do you want to avail an Ayushman Bharat card ?

Yes  No

Check Eligibility

GHIC-India FAQ Contact Us Facebook Twitter

**Ayushman Bharat** – When ARP clicks on this option, mobile application will ask **whether beneficiary has Ayushman Bharat Card or Not?** If not, then whether beneficiary is interested in availing card?

If beneficiary is interested in availing Ayushman Baharat Card, then **ARP clicks on check eligibility in order to check eligibility of beneficiary as per SECC criteria.**

# Ayushman Bharat(PM-JAY)

The screenshot displays the mobile application interface for Ayushman Bharat (PM-JAY). At the top, there is a status bar with the time 10:31, signal strength, VoLTE, and 58% battery. Below the status bar is a navigation bar with a back arrow and a menu icon. The main content area features several logos: the Pradhan Mantri Jan Arogya Yojana logo, the PM-JAY logo, and the 15th anniversary logo of the Ministry of Health and Family Welfare. Below these logos, there is a search bar for hospitals and a section titled "Eligibility Criteria | Policies". The "LOGIN" section contains a "Mobile Number\*" field with a placeholder "Enter Mobile number", a "Enter Captcha from image" field with a placeholder "Enter Captcha from image", and a CAPTCHA image showing the characters "m H H 6 2 a". A red "Generate OTP" button is located below the CAPTCHA. At the bottom, there is a "सूचना" (Information) section with a link to "INFORMATION" and a footer for the "MINISTRY OF HEALTH AND FAMILY WELFARE" with icons for GHTD-India, FAQ, Contact Us, Facebook, and Twitter.

After clicking on **ELIGIBILITY CHECK**, mobile application will open screen where ARP will enter his/her mobile number as registered in PMAY(U) MIS system and CAPTCHA from display image. After entering both details , ARP will click on **GENERATE OTP button**.

# Ayushman Bharat (PM-JAY)

LOGIN

Mobile Number\*

9910832238

Enter 6-digit OTP

Submit

By clicking submit, you agree to our [Terms](#), [Eligibility Criteria](#) & [Data Policy](#)

One Time Password(OTP) has been sent to your mobile xxxxxx2238

Mobile application will send 6 digit OTP code on ARP mobile number.

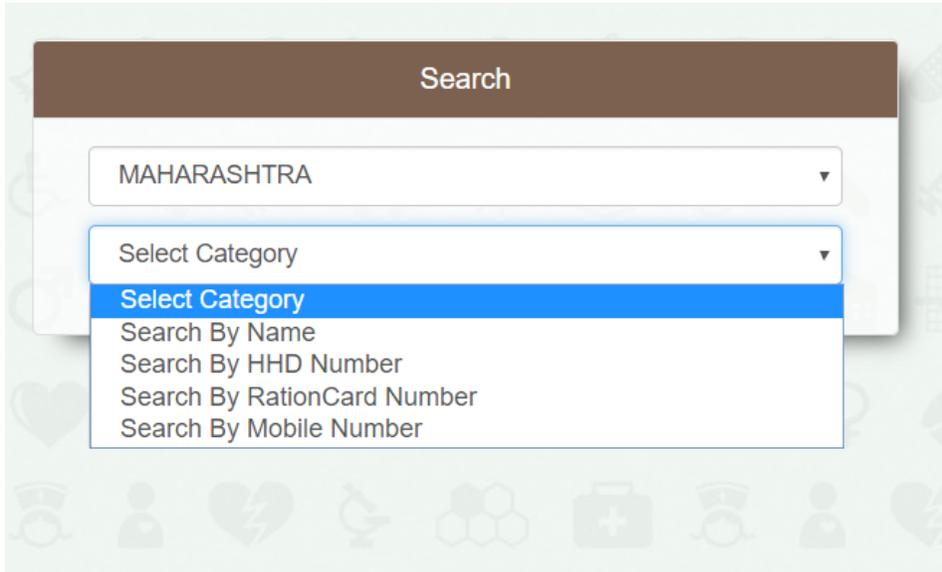
ARP will enter OTP code, click on Terms and condition and Submit button.



Text Message  
Today, 11:55 PM

The OTP is 689382 to login PM-JAY. This One Time Password will be valid for 10 mins. - Message sent by Ayushman Bharat PM-JAY.

# Ayushman Bharat(PM-JAY)



Search

MAHARASHTRA

Select Category

Select Category

Search By Name

Search By HHD Number

Search By RationCard Number

Search By Mobile Number

On successful login, ARP can check eligibility of beneficiaries by searching his/her name in SECC data either by entering **ration card number or by mobile number or by name as per the record in SECC.**

**If ARP searches beneficiary by name then it is advisable to search beneficiary by selecting more parameters like district, city, age , gender etc.**

# Ayushman Bharat(PM-JAY)

If beneficiary exists in SECC data, then screen will display **detail of beneficiary and details of his/her family details as per SECC data.**

Search

MAHARASHTRA

Search By Name

Pooja

Father's name here

Mother's name here

Spouse's name here

F

Age

Rural

PARBHANI

Number

Enter pincode here

खोजें / Search

Search Result

कुल परिणाम / Number of Record(s) Found:3

Action	Name	Age	Gender	HHD NO	DataSource
Family Details	POOJA BHIRAO PARDE पुजा भिमराव पारडे	22	Female	271700900900000023800073	SECC
Family Details	pooja bhagaon kamble पुजा भगवान कांबळे	26	Female	271700900900000023900108	SECC
Family Details	PUJA VITTAL BHALERAV पुजा विठठल भालेराव	17	Female	271700900900000023800101	SECC

Beneficiary Details | लाभार्थी विवरण

HHD No	271700900900000023800073
नाम/Name	POOJA BHIRAO PARDE पुजा भिमराव पारडे
लिंग/Gender	Female
Age	22
DoB from SECC	1997-00-00
Spouse Name	
Father's Name पिता का नाम	BHIMRAO GYANU PARDE
Mother's Name मां का नाम	SHOBHA BHIMRAO PARDE
राज्य/State	MAHARASHTRA
District	PARBHANI
Village Name	Mumber
Ward ID	0000

Get Details on SMS | विवरण प्राप्त करें

Information | सूचना

Family Members | परिवार के सदस्य

Name	BHIMRAO GYANU PARDE भिमराव ग्यानू पारडे
Age	55
Gender	Male
Name	SHOBHA BHIMRAO PARDE शोभा भिमराव पारडे
Age	50
Gender	Female
Name	SHAMA BHIMRAO PARDE शामा भिमराव पारडे
Age	27
Gender	Female
Name	DIKSHA BHIMRAO PARDE दिशा भिमराव पारडे
Age	24
Gender	Female
Name	POOJA BHIRAO PARDE पुजा भिमराव पारडे
Age	22
Gender	Female

CTRL+F2



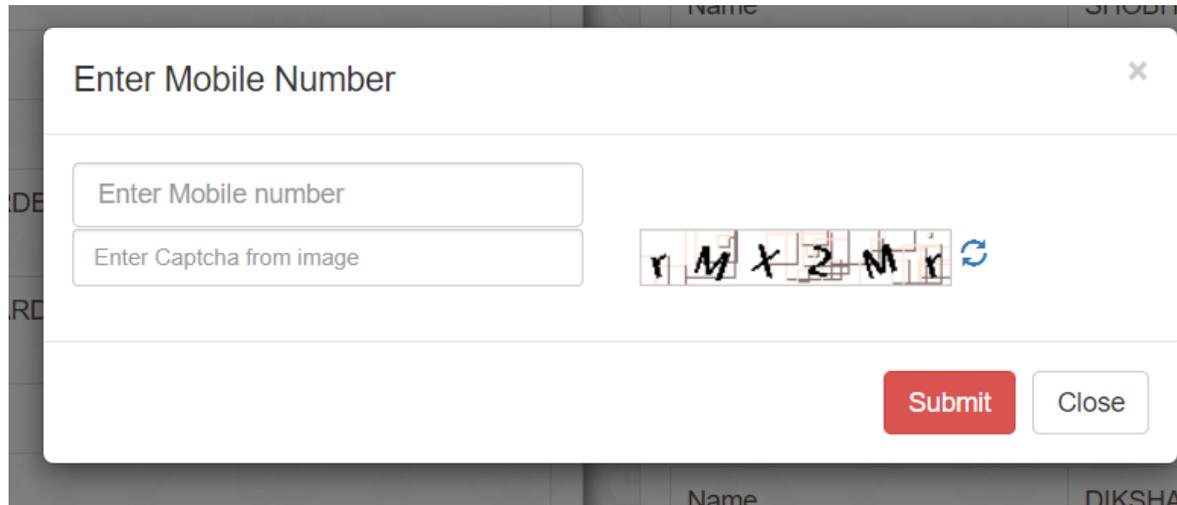
Version - 1.5.1

Address : 7th & 9th Floor, Tower-I, Jeevan Bharati Building, Connaught Place, New Delhi - 110001 Toll-Free  
Call Center Number - 14555/ 1800111565

Important Links : Ministry Of Health And Family Welfare | Niti Aayog | National Portal  
Policies : Terms & Conditions | Whistle Blower Policy | Website Policy | Screen Reader

Now to confirm these details , ARP will click on **Get Details on SMS BUTTON**

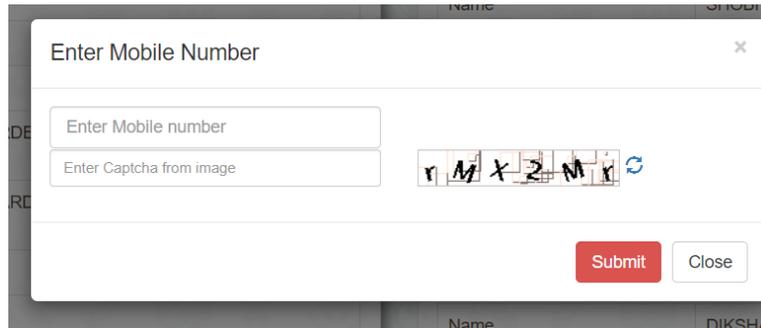
# Ayushman Bharat (PM-JAY)



The image shows a web form titled "Enter Mobile Number" with a close button (x) in the top right corner. Below the title, there are two input fields: "Enter Mobile number" and "Enter Captcha from image". To the right of the captcha field is a captcha image displaying the characters "r M x z M r" with a refresh icon. At the bottom right of the form, there are two buttons: a red "Submit" button and a white "Close" button.

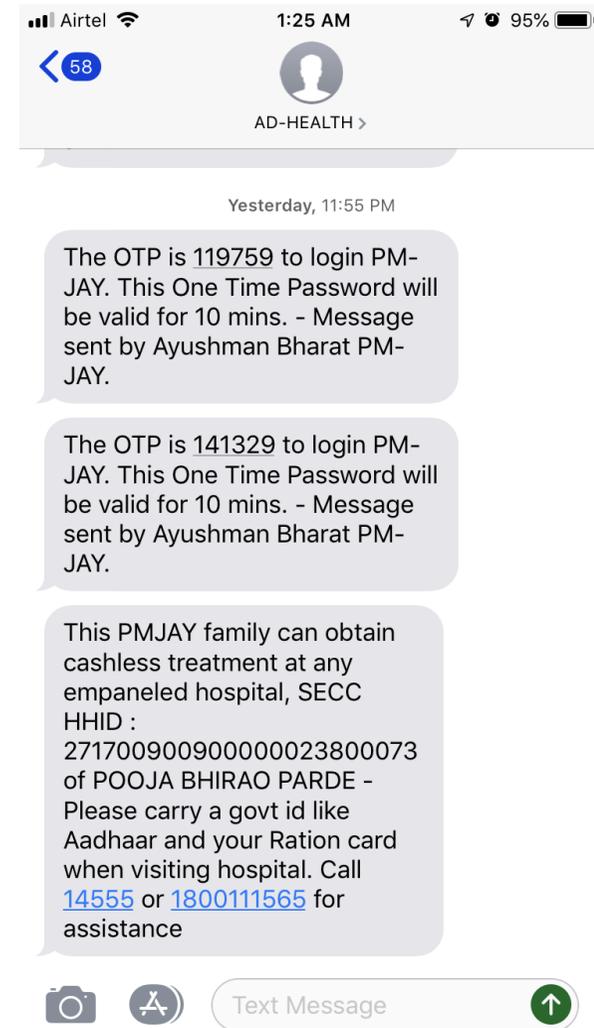
- Now ARP will ask beneficiary to **provide mobile number** where he/she wants to receive **SMS** related to status of his/her registration of application for Ayushman Bharat Card.
- Screen will also provide text box where ARP will enter **Beneficiary\_code of Beneficiary as in PMAY(U) MIS system.**

# Ayushman Bharat (PM-JAY)



A screenshot of a mobile application interface for PM-JAY. The form is titled "Enter Mobile Number" and contains two input fields: "Enter Mobile number" and "Enter Captcha from image". The captcha image shows the characters "r M x 2 M r" with a refresh icon. Below the input fields are two buttons: a red "Submit" button and a white "Close" button.

On successful entering of mobile number and beneficiary\_code , Captach code and clicking on SUBMIT button, beneficiary will **receive SMS from PM-JAY including SECC HHID** i.e. Household ID as per SECC data.



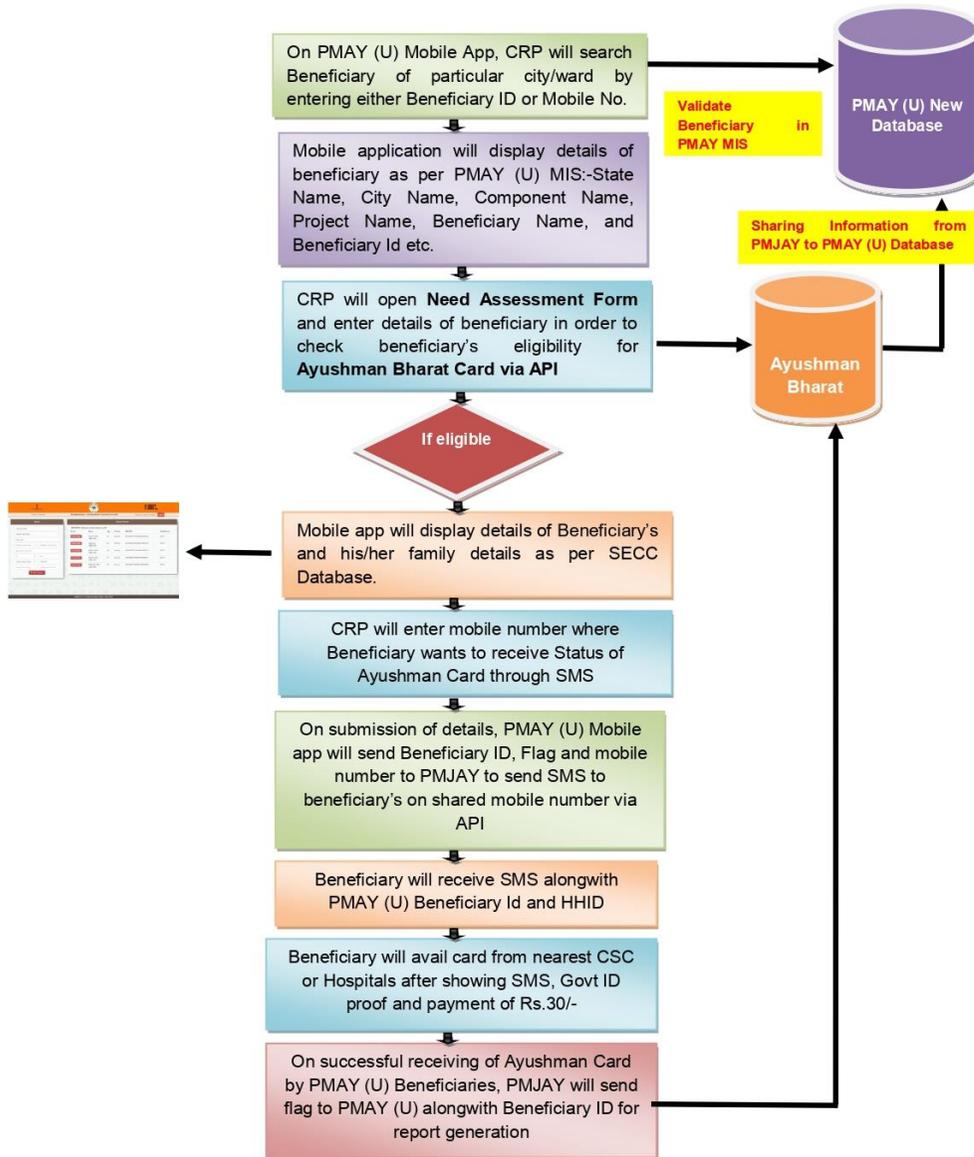
# Ayushman Bharat (PM-JAY)



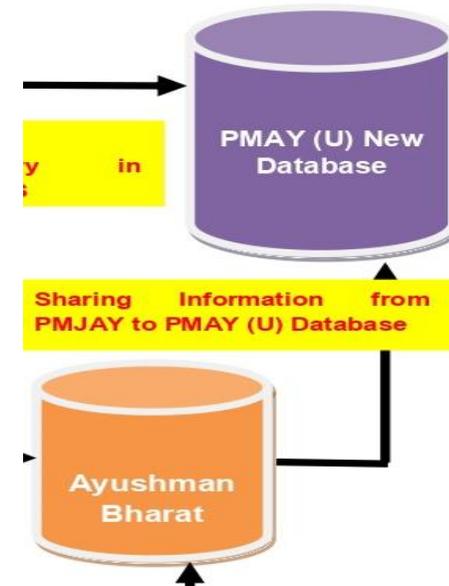
Beneficiary can visit any **nearest CSC centres or hospitals** and show this message and any **government ID proof like Aadhaar Card or ration card** and payment of **Rs.30/-**.

- CSC centres or hospital will do **e-KYC of the beneficiary with biometric authentication and generate his/her Ayushman Bharat Card in 30 mins.**

## Process Flow Chart : Integration of PMAY (U) MIS with PMJAY



On successful generation of **Ayushman Bharat Card for PMAY(U) beneficiaries**, MIS system of PM-JAY will send reverse MIS to PMAY(Urban) MIS system for reports and Dashboard.



# Pradhan Mantri Ujjwala Yojana(PMUUY)

The screenshot shows the 'Assesment Form' interface on a smartphone. At the top, the status bar shows the time 6:21 and battery level 76%. The app header is orange with a back arrow, the title 'Assesment Form', and a menu icon. Below the header, the text 'BENEFICIARY DETAILS' is displayed, followed by the phone number '098010868013200040' and the name 'PRADEEP KUMAR'. A section titled 'NEED ASSESMENT' contains three items: 'AYUSHMAN BHARAT' with a green checkmark, 'UJJAWALA YOJANA (LPG)' with a red X, and 'UPLOAD PHOTO' with a red X. An orange 'Submit' button is at the bottom of this section. The bottom navigation bar includes icons for gvtCIndia, FAQ, Contact Us, Facebook, and Twitter.

**Ujjwala / LPG Connection** – On click of this tab, ARP will capture whether PMAY(U) beneficiary is having LPG connection in his/her name. If PMAY(U) beneficiary want to avail LPG connection on his/her name, then ARP will enter ration card number and State where ration card has been issued to this beneficiary.

# Pradhan Mantri Ujjwala Yojana(PMUUY)

**Ujjwala / LPG Connection** – On click of this tab, ARP will capture whether PMAY(U) beneficiary is having LPG connection in his/her name or not??

6:21 76%

Assesment Form

BENEFICIARY DETAILS

098010868013200040  
PRADEEP KUMAR

NEED ASSESMENT

- AYUSHMAN BHARAT ✓
- UJJAWALA YOJANA (LPG) ✗
- UPLOAD PHOTO ✗

Submit

griTC-India, FAQ, Contact Us, Facebook, Twitter

10:32 58%

Assessment Form

Beneficiary Details

Name :	SUSHEEL	Father Name :	BASHITH
Beneficiary ID :	098011870000100013	Mobile No. :	9999999999
State Name :	Uttar Pradesh	District/City Name :	Azamgarh

Do you have an LPG connection in your name ?

Yes  No

Proceed

griTC-India, FAQ, Contact Us, Facebook, Twitter

10:32 58%

Assessment Form

Beneficiary Details

Name :	SUSHEEL	Father Name :	BASHITH
Beneficiary ID :	098011870000100013	Mobile No. :	9999999999
State Name :	Uttar Pradesh	District/City Name :	Azamgarh

Do you have an LPG connection in your name ?

Yes  No

Do You Want to avail LPG connection in your name ?

Yes  No

Proceed

griTC-India, FAQ, Contact Us, Facebook, Twitter

# Pradhan Mantri Ujjwala Yojana(PMUUY)

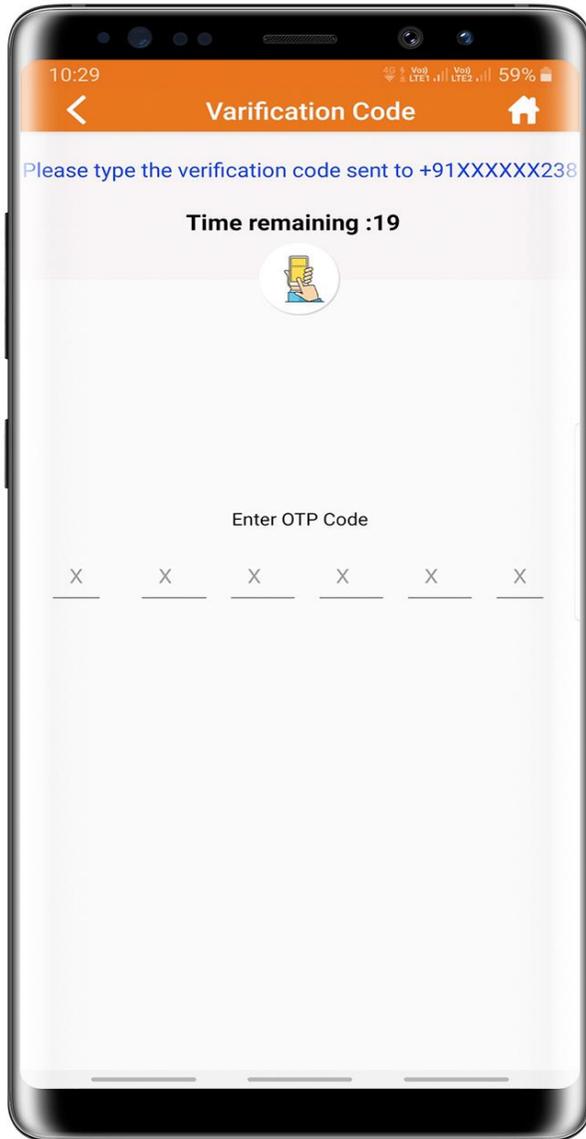
The screenshot shows the PMAY(Urban) mobile application interface. At the top, the status bar displays the time 10:32, signal strength, and battery level at 58%. The app header includes a back arrow, the text 'PMAY(Urban)', and a menu icon. Below the header are two logos: the Pradhan Mantri Ujjwala Yojana logo and the PMUY logo. The main content area is titled 'Beneficiary Details' and contains the following information:

Name :	Father Name :
SUSHEEL	BASHITH
Beneficiary ID :	Mobile No. :
098011870000100013	999999999
State Name :	District/City Name :
Uttar Pradesh	Azamgarh

Below the details are three input fields: 'Ration Card No', 'Ration Card Issuing State' (with a location icon and a dropdown arrow), and 'Mobile Number'. A green 'Proceed' button is located at the bottom of the form. At the very bottom of the screen, there are five icons: GHFC-India, FAQ, Contact Us, Facebook, and Twitter.

- If PMAY(U) beneficiary want to avail LPG connection on his/her name, then ARP will **enter ration card number and State where ration card** has been issued to this beneficiary.
- Now ARP will ask beneficiary to **provide mobile number** where he/she want to receive **SMS related to status** of his/her registration of application for LPG connection.
- On entering of provided mobile number by ARP, beneficiary will **receive OTP code** on entered mobile number.

# Pradhan Mantri Ujjwala Yojana(PMUUY)



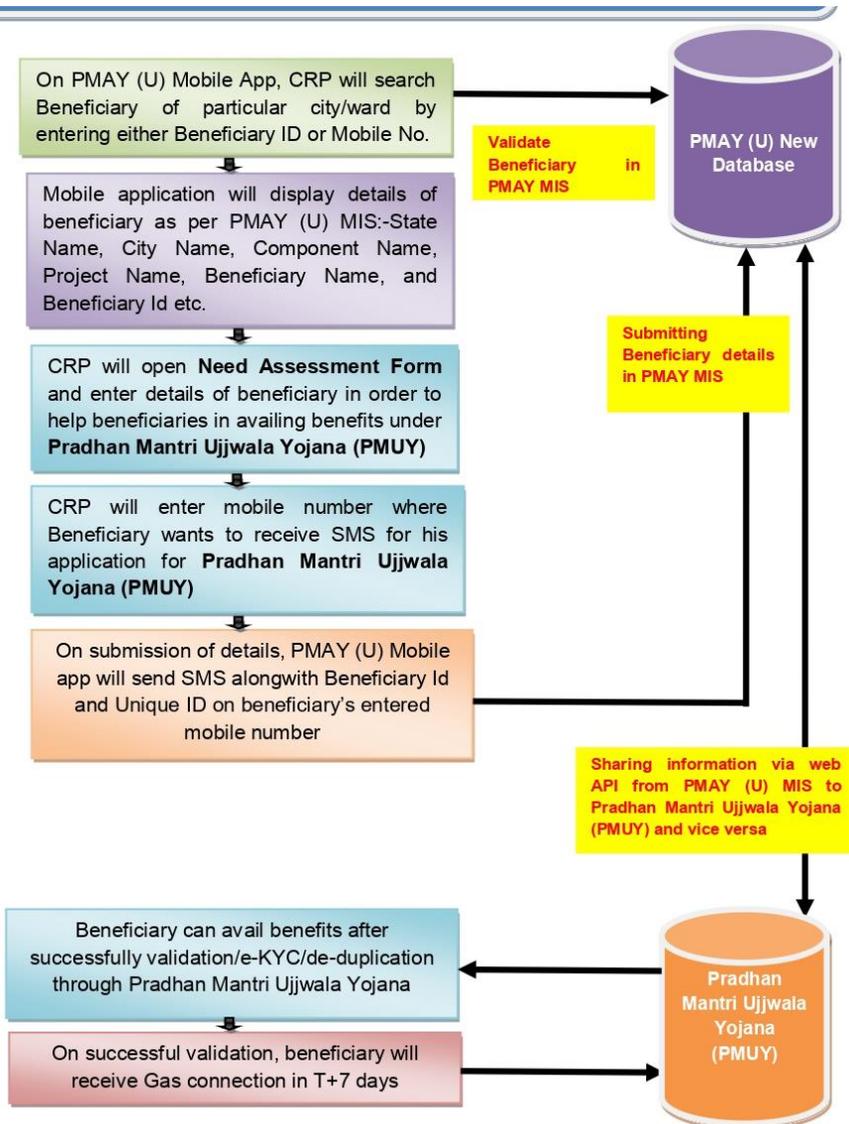
- ARP will ask for OTP code from beneficiary and enter the same on mobile application to validate mobile number of beneficiaries.
- On successful validation of mobile number, **beneficiary will receive SMS with application ID** for registration of application for LPG connection.

Your application has been submitted successfully. Your application Id is PMAYU09801991086634. Please refer this application ID for further communication.

# Pradhan Mantri Ujjwala Yojana(PMUUY)

In one week, distributor will visit beneficiary home and verify documents and do **e-KYC for checking of de-duplication**. After successful verification, **beneficiary will receive LPG connection within 10 days**.

On successful availing of LPG connection for PMAY(U) beneficiaries, MIS system of Ujjwala i.e. PMIS will send reverse MIS to PMAY(Urban) MIS system for reports and Dashboard.



# UPLOAD BENEFICIARY PHOTO

6:21 76%

Assesment Form

BENEFICIARY DETAILS

098010868013200040  
PRADEEP KUMAR

NEED ASSESMENT

AYUSHMAN BHARAT ✓

UJJAWALA YOJANA (LPG) ✓

UPLOAD PHOTO ✗

Submit

10:33 58%

Upload Photo

Beneficiary Details

Name : SUSHEEL  
Beneficiary ID : 098011870000100013  
State Name : Uttar Pradesh

Father Name : BASHITH  
Mobile No. : 999999999  
District/City Name : Azamgarh

Click here to Take

Unnamed Road, Sarai Pipal Thala Village, Bharola, Azadpur, Delhi,

Accept Reject

Disclaimer to agree

Submit

10:34 58%

Upload Photo

Disclaimer

Consent of Beneficiary

I hereby declare that my videos and photographs uploaded by me on this mobile application are original and give my consent that these can be used by Government of India for Information, Education and Communication purposes in public domain.

लाभार्थी की सहमति

मैं यह घोषणा करता/करती हूँ कि मेरे द्वारा इस मोबाइल आवेदन पर अपलोड किए गए मेरे वीडियो और तस्वीरें मूल हैं और मैं यह सहमति देता/देती हूँ कि इन्हें सूचना, शिक्षा और संचार उद्देश्यों के लिए भारत सरकार द्वारा सार्वजनिक तौर पर उपयोग किया जा सकता है।

Disagree Agree

Submit

10:34 58%

Assessment Form

BENEFICIARY DETAILS

098011870000100013  
SUSHEEL  
Uttar Pradesh  
Azmatgarh  
Allahabad

NEED ASSESMENT

AYUSHMAN BHARAT ✓

UJJAWALA YOJANA (LPG) ✓

UPLOAD PHOTO ✓

Submit

**Upload Photo** – at the end ARP will capture **photo of beneficiary** and upload the same. Mobile application will also capture geo location of the photo i.e. Latitude and Longitude. Before uploading photo, ARP will take consent from the beneficiary.

# DASHBOARD

## ANGIKAAR RESOURCE PERSON STATISTICS



16

ARP Registered



40

Need Assessments Done



13

Photos of Need Assessment Survey

## NEED ASSESSMENT



104

Beneficiaries with Rain water harvesting structure in their house/project



104

Beneficiaries using Solar Energy devices



0

Beneficiaries using segregate wet and dry waste in their house



# DASHBOARD

PMAY (U)

x +

— □ ×

← → ↻ [pmay-urban.gov.in/angikaar](http://pmay-urban.gov.in/angikaar) ☆ 🔍 🌐 👤 ⋮

Apps



HOME



PMAY(URBAN) ▾



PROGRESS ▾



IEC ▾



KNOWLEDGE LAB



PMAY(U) Awards ▾



angikaar ▾



PMAY (U) MIS



GHTC-INDIA



CONTACT US



FAQ



## AYUSHMAN BHARAT



8

Beneficiaries having  
Ayushman Bharat Card



25

Beneficiaries applied of  
Ayushman Bharat Card



25

Beneficiaries availed Ayushman Bharat Card  
during angikaar

## LPG CONNECTION



11

Beneficiaries having  
LPG Gas connection



52

Beneficiaries applied for  
LPG Gas connection



52

Beneficiaries availed LPG connection in their name  
during angikaar





Ministry of Housing and Urban Affairs  
Government of India





Thanks